



DU NGUYEN THI  
QA Engineer

Date of birth: 05.July.1989  
Marital status: single

Sex: Woman

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## OVERVIEW

QA Engineer with 8 plus years of working experience with 4 years are monitor quality situation, investigate causes of abnormal, take countermeasures and follow up to treatment of quality issues. I have always been appreciated for work efficiency.

4 years at a large laboratory product department for planing, testing, with projects about new model, change maker, new mould, VA/VE...making, confirm and approve testing reports to make sure that all of the big issues can prevention from initial. Present daily and monthly reports. Maintain testing machine, equipment to keep them accuracy. Participate in improving tools, fixtures, and environment to increase labor productivity and improve the environment. As a member of a small team, I'm always aware that when I get my work done to the best, our team's chances of success will be highest.

## TECHNICAL SKILL

- \* Summarising and analysis problem, coordinate with another departments to establish emergency method for temporary reaction and solve for long term.
- \* Ability to review and revise plans and reports to meet customer's request and regulations
- \* Fluently use 7 QC tools and other equipments, machines to check and investigate.
- \* Coordinate testing requirement with development team including test request setup, test priority, required fixtures .
- \* Perform daily testing including setup, tear down and report writing documenting all results and failure.
- \* Ensure that all machines are receiving proper maintenance to obtain reliable test results and ensure the machine life is determine all test lab fixture and tool requirements to optimize efficiency and Work with Thailand, Japanese test labs to source and order items as needed based on capacity and demand.
- \* Work with other Specialized labs to develop new test method or solve a complicated trouble.
- \* Read drawing, trial drawing, spec, detail...
- \* Manage a big quantities of testing machine, weather tester machine, vibration functional and durability, heat shock, dust operation durability, analysis, strength tester machine...
- \* Achieved Iso certification 9001; 14001
- \* Training to employees in other departments as required about test standards, results and basic method test.

## SELF SKILL

- \* Work independently and team working
- \*Time management: Make plan and fulfill the plan in shortest time.
- \*Self management: manage self emotional and prioritize work order.
- \* I have used to ERP data software.
- \*Foreign language skills:
  - English: Good
  - Japanese: Basicly
  - Chinese: Beginer
- \*Communication skills: I have good experience to negotiate to provider about quantity service and how to solve a trouble by a good way with customer.
- \*Computer skills: I'm good at make plan, report by using excel, word, and powerpoint.
- \* Type skills: 50 words/ minute

## EXPERIENCE

2013-2017 Analys technician , Standard operation settings.

- \* Confirm product problem, make procedure to find the reason and countermeasure
- \* Investigate, analysis at line and on product
- \* Use QC tool, machine to find out if product have problem at design or not.
- \* Make temporary and longterm countermeasure to reduce error product.

2017-2020 Lab technician

- \* Make plan for a new test for new model or trouble appear from product.
- \* Judgment the results from data after test and support find out the reason from product if the results are not OK.
- \* Make complete test report to customer and analysis report.
- \* Support another department to improve the product or change jigs without error risk from product.

## EDUCATION

- \* Associate on application computer in 2010
- \* Certificate on Network administration in 2012